Provision of software services to aid the conduct of Program/Project Planning, Monitoring, and Evaluation at the ECOWAS Centre for Renewable Energy and Energy Efficiency (ECREEE)

Questions and Answers on the Request for Proposals

Question 1: How many total internal and external users do you expect in the first year of operation? If not precisely known, will it be less than 75? Our pricing is based on the number of users.
Answer: We anticipate less than 75 users in the first year.

Question 2: What total number of Licenses should we consider?
Answer: If a license will be given to each user, then consider 50 licenses with the possibility of future extension to about 75.

Question 3: What is the approximate number of users collating the details of projects?
Answer: 15

Question 4: What is the approximate number of users analysing projects?
Answer Two

Question 5: What is the approximate number of users managing projects?
Answer 15

Question 6: Do you prefer (or require) the software to run on on-premise or hardware managed by ECREEE, or a cloud-based solution, where the software is managed by our team?
Answer: ECREEE prefers a cloud-based solution.

Question 7: The ToR mentions a "Completed and signed Statement of Confirmation" in Annex 1, but the link to the Annexes does not include it. Can you share the Statement with us?
Answer: Please click here to access it.

Question 8: The ToR also requires a signed "UNIDO Financial Statement Form". I am unable to access it.
Answer: Please click here to download.

Question 9: What is the approximate total number of users to use the solution?
Answer: 50 to start. The number may increase to about 75. This includes internal and external users with varying levels of use access7use.

Question 10 Does ECREE prefer a custom-built solution or an off-the-shelf solution that would require some level of customization to achieve the requirements of the RFP.
Answer: Our expectation is the latter—an existing solution that can be customized.